1. Who is the current incumbent?

The current incumbent is Eagle Protective Group.

2. When was the current incumbent awarded the contract? Could you please provide us a copy of current contract?

The current contract was started on September 1, 2018. Our copy of contract cannot be accessed by the public. Our policy is to allow public viewing of the award bid for thirty day from the date of award. We do not distribute any copies of the award. Copies of the award are furnished for your review but cannot be removed from the office. It is not available since it has been more than 30 days from the date of award.

3. Is the pre-bid conference mandatory? Is the pre-bid meeting will being via phone call conference, Zoom or physical?

Pre-bid conference is not mandatory. Due to the unpredictable COVID-19, a pre-bid conference will be held on Wednesday, December 9, 2020 from 9:30 a.m. until 3:00 p.m. by e-mail. You can e-mail your questions to achiu@hsgd.org. Any e-mails received after 3:00 p.m. will not be part of the pre-bid conference and they will not receive a response. We will post the questions and answers at Head Start web site as well as directly e-mail back to you within one or two weeks. (Ref: Page 1).

4. Are there any significant modifications from the previous contract to the new one? For instance, an increase in hours, a change in guard type (e.g., armed vs unarmed), a need for additional resources?

The new contract has no major modifications from previous contract.

5. What was the amount spent on this contract last year?

As we have mentioned in question #2, we cannot provide current contract information including pricing after 30 days of the award.

6. What is the estimated total number of annual hours for this contract?

The total annual hours are 4,380 (365 Days x 12 hours per day)

7. What is the current bill rate for each position?

Again, we cannot provide any current contract information including bill rate for each position after 30 days of the award.

8. Are there any additional services that may be needed that are not listed in the IFB? For instance, the need of additional sites, seasonal required security, etc.

Please read Page 9, paragraph 1, locations may be added or deleted at any time. Occasionally, part-time security guard will be requested by centers for special requests or events as needed.

9. Beyond the state and federal minimum wage, is there a prevailing wage, living wage ordinance, local mandated wage, or contract-specific wage?

It is irrelevant and unrelated to this contract.

10. Is a bid bond or performance bond required? If yes, how much?

Bid/performance bond is not required with this contract. But for your company benefit or security purpose, you may consider having it.

11. Is the current contract using vehicles? If yes, how many?

Proprietary information is not related to this bid. Please make your own determination as to numbers and types of vehicles you need to provide.

12. Will your agency hold a public opening? If yes, can you please provide with the date, time, and location?

As the current COVID-19 pandemic go intensive and deeper, we are limited on the number of people to attend as well as we will arrange the assign seat for each person. Reservation is required. The closing bid opening will be hold on March 23, 2021 at 9:30 a.m. in our 1 & 2 Training Room.

13. Is there a specific way you would like the response to be prepared? For example, bound, unbound, 3-ring binder(s), pages limited, paper type, etc.?

We prefer suppliers to submit 3 hard-copies with 3-ring binders. There is no specific page limited nor paper type required.

14. Could you please clarify how many originals and copies are being requested of the technical proposal and cost proposal?

We would like to have one original and 2 copies of your bid package. All pricing information should be in a separate envelope for review purposes.

1. Is this for One armed patrol officer from 6 p.m. – 6 a.m., 7 days a week?

Head Start patrolling services assignment requires minimum of 3 random patrols per night between hours of 6:00 p.m. to 6 a.m., and 7 days a week. One armed patrol officer is not sufficient to handle this patrolling services job for 16 Centers (please read page 9)

2. Is the expectation for this one officer visit all agency locations 3 times a night?

We expect to have 4-5 officers visit all agency locations and 7 days a week. Each location must be randomly checked 3 times a night between 6:00p.m. to 6:00a.m. (Please read page 9)

3. Do you have an estimated annual mileage?

We do not have annual mileage information recorded in the past.

4. What items are direct billed and what is included in the bill rate?

These questions are irrelevant and unrelated to the bids.

Thank You!